

Set up meeting	Session 1: CSP Introductory module*	Session 2: Principles of CSP	Session 3: An overview of the CSP conversation	Session 4: Facilitated practice design for CSP	Session 5: Consultation skills for the CSP conversation
An opportunity to plan training arrangements and consider some of the organisational requirements for care and support planning in your practice	An introduction to the Year of Care approach including the person-centred ethos, process and benefits of care and support planning for the person, the HCP and the practice	The key principles and philosophical approach to CSP including: <ul style="list-style-type: none"> • The value of preparation • The role of the HCP in CSP • How ‘more than medicine’ can support people 	An opportunity to observe a CSP conversation focusing on: <ul style="list-style-type: none"> • The stages and micro skills • What’s different from traditional consultations • Adaptations for remote consultations 	A practical session to map out the new care and support planning process in your practice	Care and support planning changes the conversation An opportunity to focus on the purpose, tasks and communication skills for each stage of the conversation
<i>Clinical lead and administration lead for care and support planning</i>	<i>All members of the practice team</i>	<i>All members of the clinical and administrative practice team involved in the CSP process</i>	<i>Practitioners having CSP conversations (other team members welcome to join)</i>	<i>Core implementation group (including clinical lead and administrative leads)</i>	<i>Practitioners having CSP conversations</i>
1 hour	1 ½ hours	1 ¾ hours	1 ½ hours	2 hours	4 hours