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Use of electronic patient records to document care planning consultations

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**Aims:** To develop an approach to the electronic recording of the details of care planning consultations for people with diabetes which makes the information available to all those involved in supporting the person concerned.

**Methods:** Using the SystmOne clinical information system and including detailed input from the diabetes year of care team, care planning templates have been developed to allow the sharing of biomedical and psychosocial information relevant to the person with diabetes. The templates also collate details of agreed goals and the action plans associated with individual goals. These data are made available through SystmOne to all those with legitimate access to the person's health care record.

**Results:** The template set produced allows real time recording of all aspects of the care planning consultation. The record can be shared electronically with both other health care professionals and the person with diabetes. Pre and post consultation communication relating to agreed goals is produced automatically. The approach allows identification and quantification of the success of particular interventions at micro (individual patient) and macro (community) levels and also identifies unmet needs within a community.

**Conclusions:** A technically robust solution has been developed to allow electronic recording of care planning activity. This will be deployed at scale through the regional diabetes programme.